

## Software Development & Support Center

### Overview

All offsite software services are conducted at Starsoft-India's ultra modern 4500 sq. ft, state-of-the-art, fully operational development facility in the heart of Mysore, India. Equipped with the latest software development and support tools, hardware platforms, secure communication servers complemented by a round the clock power back up, we can effectively meet the most complex and demanding customer software development and support projects.

Our facility incorporates world-class technology infrastructure with a focus on reliability, security and scalability. We have a comprehensive physical security setup that ensures all project documents, data and services are secure and protected at all times.

### Secure Internet Connectivity

- Corporate Servers – Co-Location
  - Server: With VSNL at Mysore Center
  - Server: Dedicated Server with Hosting Provider
- Firewall protection of all Servers
- Microsoft Forefront Security installed on Servers
- Safe Internet Access and Dial-Up connectivity with multiple redundancies

### Technology Infrastructure

- Licensed Software
- Real time virus protection and intrusion detection
- Regular data backup
- Disaster management
- Regular preventive maintenance on operating systems and software

## **Communications Facilities**

2 MBps dedicated leased line for all our development facility supported by a backup 2 Broadband lines of 1 MBps

## **Hardware Platforms**

52 workstations for software development, testing and support facilities

## **Physical Security**

- Round the clock security of the office premises
- Security guards controlled building access
- Fire protection

## **Power Supply**

- Redundant Uninterrupted Backup Power lines along with a Power Generator
- UPS System ensure no occurrence of data loss due to power failures